

IBSurgeon Upgrade Policy'2009

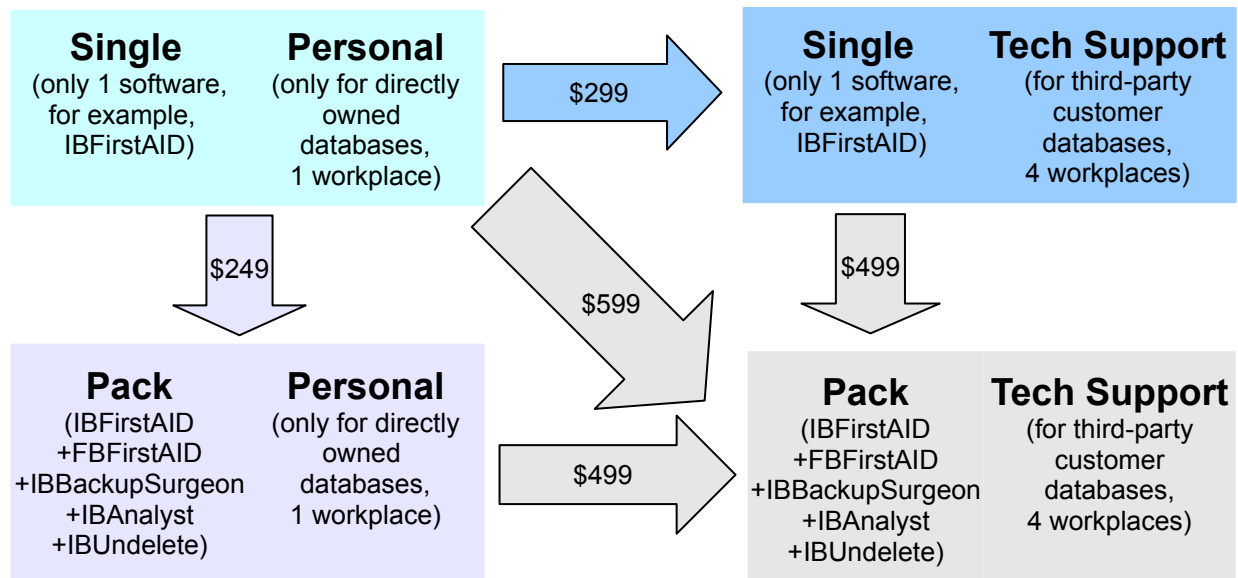
Upgrade only for new version (edition and product do not change)

This is a standard offer for all products. Upgrade price depends only on renewing edition, so after placing an order please send an email to upgrade@ib-aid.com to specify what product you are upgrading (if you have only 1 product and you can skip this step).

From	To	Price	Examples
Single Personal 1.0-2.3	Single Personal 2.6	\$99 (buy)	If you have IBFirstAID 1.0-2.3 Personal, you can upgrade to version 2.6 for \$99
Single Tech Support 1.0 - 2.3	Single Tech Support 2.6	\$199 (buy)	If you have IBFirstAID+FBFirstAID Tech Support 2.0, you can upgrade to the 2.6 of the same edition for \$199.
Pack Personal 1.0-3.0	Pack Personal 3.6	\$199 (buy)	If you have a old Pack Personal (including Firebase Packs), you can upgrade to 3.6 for \$199.
Pack Tech Support 1.0-3.0	Pack Support 3.6	free	If you have old version of Pack Tech Support, upgrade to Pack 3.6 is free for you

Upgrade between versions

Limited offer until March 31 2009. You can upgrade to the newest version and simultaneously upgrade to the higher edition with the fraction of usual price:



Examples:

- If you have any IBSurgeon product (IBFirstAID 1.5, IBAnalyst 1.0, etc) you can upgrade to IBSurgeon Pack Personal 3.6 for \$249.
- If you have IBSurgeon Pack Personal you can upgrade to Pack Tech Support (with license to fix third-party databases and extended features) for \$499.
- You can upgrade Personal version of any product to Tech Support version for \$299

Details on upgrades between versions

1. Single Personal to Pack Personal - US\$249 (buy now)

You have:

IBFirstAID/FBFirstAID Personal 1.0-2.3	IBAnalyst Personal 1.0-2.0	IBBackupSurgeon Pro or Basic 1.0-2.0	IBUndelete 1.0-2.0
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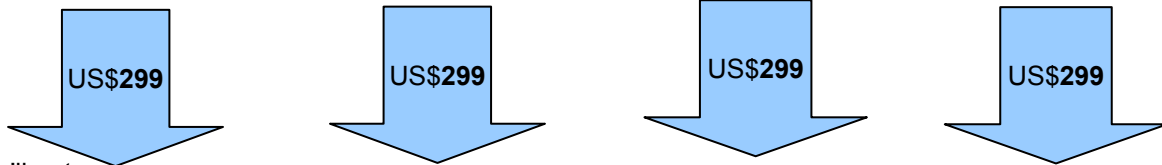
You'll get:

IBSurgeon Pack Personal 3.6 (IBFirstAID+FBFirstAID+IBBackupSurgeon Pro+IBUndelete+IBAnalyst)

2. Single Personal to Single Tech Support - US\$ 299 (buy now)

You have:

IBFirstAID/FBFirstAID Personal 1.0-2.3	IBAnalyst Personal 1.0-2.0	IBBackupSurgeon Pro or Basic 1.0-2.0	IBUndelete 1.0-2.0
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You'll get:

IBFirstAID+FBFirstAID Tech Support 2.6 (4 workplaces)	IBAnalyst Tech Support 2.5 (4 workplaces)	IBBackupSurgeon Tech Support 2.6 (4 workplaces)	IBUndelete Tech Support 2.6
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3. Single Tech Support to Pack Tech Support – US\$ 499 (buy now)

IBFirstAID+FBFirstAID Tech Support 1.0-2.3	IBAnalyst Tech Support 1.0-2.0	IBBackupSurgeon Tech Support 1.0-2.0	IBUndelete Tech Support 1.0-2.0
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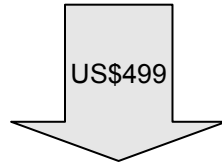


IBSurgeon Pack 3.6 Tech Support (4 workplaces, IBFirstAID+FBFirstAID, IBBackupSurgeon, IBUndelete, IBAnalyst + *bonus* FBDataGuard Pro for 1 server + FBScanner for 1 server)

4. Pack Personal to Pack Tech Support – US\$ 499 (buy now)

You have

IBSurgeon Pack Personal 3.6 (IBFirstAID+FBFirstAID+IBBackupSurgeon Pro+IBUndelete+IBAnalyst)



Highly Recommended Upgrade!

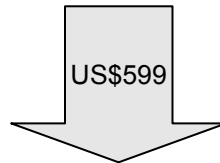
You'll get:

IBSurgeon Pack 3.6 Tech Support (4 workplaces, IBFirstAID+FBFirstAID, IBBackupSurgeon, IBUndelete, IBAnalyst + *bonus* FBDataGuard Pro for 1 server + FBScanner for 1 server)

5. Single Personal to Pack Tech Support – US\$ 599

You have:

IBFirstAID or FBFirstAID Personal 1.0-2.3	IBAnalyst Personal 1.0-2.0	IBBackupSurgeon Pro or Basic 1.0-2.0	IBUndelete Personal 1.0-2.0
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Jump Upgrade (save \$800!)

You'll get:

IBSurgeon Pack 3.6 Tech Support (4 workplaces, IBFirstAID+FBFirstAID, IBBackupSurgeon, IBUndelete, IBAnalyst + *bonus* FBDataGuard Pro for 1 server + FBScanner for 1 server)

Special upgrades

If you wish to increase the number of licenses you already have please contact us and we'll offer you individual upgrade price for new licenses: upgrade@ib-aid.com

All upgrade links

Standard upgrades

Upgrade Single Personal To Single Personal - US\$99

<https://secure.shareit.com/shareit/product.html?productid=300116628>

Upgrade Pack Personal to Pack Personal - US\$199

<https://secure.shareit.com/shareit/product.html?productid=300071521>

Upgrade Single Tech Support to Single Tech Support - US\$199

<https://secure.shareit.com/shareit/product.html?productid=300043036>

Upgrade to the new version plus new edition

Upgrade Single Personal to Pack Personal - US\$249

<https://secure.shareit.com/shareit/product.html?productid=300142357>

Upgrade Single Personal to Single Tech Support - US\$299

<https://secure.shareit.com/shareit/product.html?productid=191976>

Upgrade Single Tech Support to Pack Tech Support - US\$499

<https://secure.shareit.com/shareit/product.html?productid=186082>

Upgrade Pack Personal to Pack Tech Support - US\$499

<https://secure.shareit.com/shareit/product.html?productid=186088>

Super upgrade offer

Upgrade Single Personal to Pack Tech Support - US\$599

<https://secure.shareit.com/shareit/product.html?productid=300044122>